



Asheville Real Estate Photography

Matterport 3D Tour Preparation Guide

Most Important Notes

- Home must be completely ready prior to appointment. There will not be time to move/ maneuver items once appointment begins
- All items must be put away or hidden in closets, drawers or garage that will not be scanned
- Once scanning begins, all doors we open must remain open until that floor is completely scanned. Items in a room cannot be moved once scanning begins until that floor is complete
- All occupants must remain completely out of the line of sight of camera at all times (including through doorways, mirrors, and windows). Camera rotates 360 degrees.
- Everything in a room is scanned by the camera – including all corners, therefore everything must be put away in closets, cabinets or garage that will not be scanned. Hiding items behind furniture or on one side of the room will still be seen by the camera.
- Stand in each room of your home and turn full circle in every corner, what you see is what the camera and all viewing video will see
- Animals must stay away from windows/glass doors while scan is in process

Inside

- All lights turned on, including lamps
- All ceiling fans should be turned off
- If possible, use the same color temperature light bulbs throughout the house

- Straighten crooked photos and lamp shades
- Hide pet items (e.g. food, toys, litter boxes) in any closets or rooms that will not be scanned
- Remove personal items / family photos if you do not feel comfortable having them photographed

Kitchen

- De-clutter counter space as much as possible, including paper towels, utensil containers, toasters, coffee makers, etc.
 - Be sure sink is free of dishes
 - Hide drying racks
 - Do not hide items in microwave or oven if you can see through the glass doors
 - Turn on under cabinet lighting
 - Remove dish towels from stove and cabinet doors
 - Remove pet food dishes from floor
 - Remove area rugs, mats, etc. if you would like to showcase the floors
 - Remove magnets from fridge
- Living Room
- Arrange pillows on couches and chairs
 - Be sure furniture isn't blocking fireplace or any other important feature -
 - Hide magazines, TV remotes, and coasters
 - TV should be turned off

Bedrooms

- If hiding items under the bed, push them far enough under the bed so they are no longer visible - Hide cords/chargers (often on night stands)
- Remove personal items from night stand (e.g. glasses, novels) - Be sure no clothes are sticking out of dresser drawers

Bathroom

- Hide your toothbrush
- Close toilet lid
- Remove all items from shower (shampoo, razors, soap)
- Be sure towels are folded nicely (tri-fold preferred) with tags hidden - Hide toilet brushes and plungers
- Hide toilet sprays
- Check bathroom mirrors for tooth paste splatter.

Laundry Room

- Close washer/dryer lids
- Remove all clothes, laundry baskets, dog bowls -Straighten cleaning and laundry supplies